

Student Password Reset

If students are having trouble signing into computers, email, or Infinite Campus, their passwords may have been reset to their birthday (mmddyyyy).

Effective Tuesday, August 20th, all SECONDARY *student* NETWORK, e-mail and Infinite Campus passwords will be reset unless the school administration does not want the school to be included. Out of District Students attending Central Campus and Central Academy will be prompted to change their password. DMPS students will be prompted with their initial login unless their home school opted out of the reset.

Please note the following important information:

1. The computer, e-mail and Infinite Campus student accounts are now using **single sign-on** which means they will use the same username/password for all three of these systems.
2. Usernames for all three systems are set to be the student e-mail address (studentID@student.dmschools.org).
3. The students' **network** passwords will **be reset to their birth date (mmddyyyy)**.
4. After the password reset, the students need to log on to a district computer, using their district e-mail address and their birth date as their password. They will be prompted to change their password immediately and this change will then pass through to e-mail and Infinite Campus. The instructions on how to change a password follow on the next page.
5. Student **must** log on to a networked computer (not iPad) to go through the forced password change, before they will be able to log in to e-mail or Infinite Campus.

This password reset will affect the following:

1. Network password – what they use to log on to a computer.
2. E-mail password
3. Infinite Campus password (Also note that student's username for Infinite Campus is their e-mail address (just like e-mail and their network))

How do I know if my password was reset?

1. Go to the log in screen with CTRL + Alt + Delete keys. Type in your username (studentID@student.dmschools.org) and last year's password. If it doesn't work...
2. then try your birthday (MMDDYYYY) as your password. If that doesn't work...
3. click on "Self Serve Password Reset" and use your birthday as your password. If that doesn't work...
4. get a teacher to Verify you by clicking on "Forgot your password? Click here to reset it using myPassword"

